



## Section 7 Development of Postal Service Administration

### 1. Smooth and secure execution of privatization of Japan Post

To institute the privatization and splitting up of Japan Post, the Ministry of Internal Affairs and Communications (MIC) has started making preparations toward privatization, such as approving the Execution Plan for Transferring Services of Japan Post to establish Japan Post Corporation and to transfer assets, services and personnel from Japan Post to Japan Post Corporation and respective companies. On October 1, 2007, based on the Japan Post Law, operations formerly conducted by Japan Post were transferred to Japan Post Corporation (holding company) and 4 other business corporations (a mail delivery company, an over-the-counter service network firm, a postal savings company and an insurance services company), together with the Organization of Postal Savings and Postal Life Insurance (an independent administrative agency). This is how the postal service privatization started.

### 2. Promotion of new postal administration

In response to the postal service privatization of October 2007 and emerging movements in the field of postal and mail delivery services, such as movements toward enforcement of the postal reform law in the

United States, the Ministry of Internal Affairs and Communications (MIC) has started to convene meetings of the Investigation Study Group for Reviewing Postal and Mail Delivery Services since February 2007 with the aim of holding discussions regarding reviews of the overall system for postal and mail delivery services after the postal service privatization.

In preparation for the postal service privatization of October 2007 and to enhance a conventional claims processing capacity, the MIC set up the Consumer Advisory Center for Postal Administration in May 2007 and has formed the Study Group for Evaluating the Level of Postal Services to conduct deliberations on maintaining and improving the level of postal services in dealing with particularly frequent complaints and comments.

With respect to the promotion of personal data protection, the MIC held meetings of the “Study Group on Protection of Personal Information in Corresponding Delivery Service Field” and the “Study Group on Protection of Personal Information in Postal Service Field” from December 2006 to November 2007. Based on the deliberations of these study groups, the MIC formulated and announced the “Guidelines for Personal Information Protection in Corresponding Delivery Service Field” and the “Guidelines for Personal Information Protection in Postal Service Field” in March 2008.